



support you can
be sure of

PERSON SPECIFICATION

POST : ENABLER

1. An understanding of the issues faced by adults living with disabilities, long-term issues, terminal illness or with complex needs.
2. A friendly manner, sensitive approach and the ability to empathise.
3. Good listening, communication and time management skills.
4. Ability to work under the direction of Line Manager, under your own initiative when necessary, and as part of a dynamic team.
5. Ability to engage effectively with service users who have different communication abilities.
6. Ability to enable service users to work through crisis situations with appropriate support.
7. Ability to support service users to exercise choice and to gain an increasing sense of responsibility for their own lives.
8. Ability to relate positively to people with different abilities and from different backgrounds, and able to establish and maintain appropriate relationships.
9. Good written and verbal skills, including the ability to maintain appropriate recording and filing systems.
10. A basic level of competence in IT, including the sending /receiving emails with attachments and writing and saving Word documents.
11. A commitment to and understanding of Equality of Opportunity and Managing Diversity.